

# Job Vacancy

## Part time Customer Service Champions

£7280 per annum based on 20 hours per week

Hourly rate £7.00 per hour

Flexible hours to suit individual circumstances

Option to work on a voluntary basis with expenses paid.

We are keen to recruit a Customer Service Champions (Customer Survey) to externally validate the levels of tenant /customer satisfaction carried out by housing contractors and service providers.

These posts are ideal for tenants/residents who are interested in helping to improve the service received from local contractors. These positions would involve working closely with the local building contractors and service providers and contacting other people who have had their work carried out by them.

We are currently recruiting nationwide as the roles may be carried out either in the tenants local area or remotely (home based) The role may involve some travel to meetings, attend training or to visit other tenants.

If you are interested in knowing more details about this exciting role then please contact Irene or Martyn on: (01928) 798130 or email: [asert@taroe.org.uk](mailto:asert@taroe.org.uk) / [martyn.delaney@asert.org.uk](mailto:martyn.delaney@asert.org.uk) [www.taroe.org.uk](http://www.taroe.org.uk)

